



Home Buyers Warranty®



Introducing the **FRONT LINE WARRANTY SERVICES PROGRAM**

This new program, offered by 2-10 Home Buyers Warranty, provides front line services directly to your homebuyers, freeing up your time and resources to focus on the business of building homes. We will partner with you to design a program that works for your business needs at a price that fits your budget.

BENEFITS OF THE FRONT LINE SERVICES PROGRAM:

- We are the first point of contact for homebuyers warranty questions and service requests.
- All 1-Year Workmanship, 2-Year Systems and 10-Year Structural inquiries are directed to our well-trained warranty team.
- We prescreen all requests for coverage.
- We educate your homebuyers on non-qualifying warranty requests.
- We forward copies of written warranty work orders for qualifying warranty related issues to your office.
- We document and keep all communication on file in our office for the duration of the warranty, and beyond.
- We provide you access to reporting on volume, history and types of defects that may be reported by your homebuyers.

COMPETITIVE RATES AVAILABLE

95%
Success rate
resolving
disputes through
conciliation.

Call today for
more information.

800.811.8787
www.2-10.com